

Dear Parent/Carer,

We are delighted to be able to show you around our nursery setting but as I am sure you are aware, the current circumstances with the pandemic make this a very different from usual experience! We are following current updated guidance from the Government on how to manage visitors safely to the setting and would like to request that during your visit you are aware of the following:

1. We have a system of controls in place to prevent the spread of the infection and to respond to any positive case.
2. Our current risk assessment and policy on managing and minimising the risk of the spread of infection can be found at www.tigersdaynurseries.co.uk so please read this before your visit. On the website home page just click the COVID-19 tab for all the information you need.
3. Where possible please come for your visit alone or if this is not possible only people within your own household.
4. Where possible do not bring your child to the nursery for your initial visit. We can arrange this at a later date if you decide to book with us.
5. Please only arrive at your allocated time slot. If you are running late please call us and we will try to arrange another suitable appointment for you either later in the day or during our next allocated visits.
6. You will be asked to wear a mask during your visit and the staff showing you around will also do so. We do not usually wear masks in the nursery but will do so for outside visits.
7. Please use the hand sanitiser at the door before entering.
8. Please ring the doorbell and wait outside to be accompanied inside.
9. The staff member showing you around will ask you to sign a form to confirm you are not feeling unwell or have symptoms of coronavirus including a high temperature, a new persistent cough, or a change or loss of your sense of taste or smell. It will also confirm you are not currently self-isolating, you are not awaiting the results of a coronavirus

test and you have not returned from travel outside of the UK in the past 10 days.

10. During your visit we would ask that you wear shoe covers which we will provide for you and dispose of afterwards.
11. During your visit please observe social distancing guidance by keeping two metres apart where possible and at all times one metre.
12. At the end of your visit, we will clean any areas you have come into contact with, e.g stair bannisters, door handles etc before the next visit.

Your co-operation with these guidelines is very much appreciated to ensure we are doing everything we can to minimise the risk of the spread of the infection and keeping everyone as safe as possible.